

Show Cancellation & Refund Procedures for
YOSHIKI Classical Special with Orchestra - HONG KONG
(Ticket Refund starting from 9 Jan 2017)

Yoshiki Classical Special with Orchestra - Hong Kong originally to be held at Arena of AsiaWorld-Expo on 29 December 2016, was cancelled as related license has not been obtained by the Organizer on the same day. Organizer sincerely apologies for the inconvenience caused.

For further enquiry, please contact the Organizer via WhatsApp (Text ONLY): +852 6537 5134 or send email to puffininfo@gmail.com.

Tickets purchased via HK Ticketing network – Please find the following refund arrangement.

Tickets Purchased by Credit Card

Full refund will be automatically deposited to the same Credit Card account used for ticket purchase within 30 working days.

Tickets Purchased by Cash

- 1) Please bring along the concert tickets to the HK Ticketing Box Office at the Hong Kong Convention and Exhibition Centre during business hours **from 9 January 2017 to 8 February 2017** to process a refund.
- 2) Business Hours: Monday – Saturday, 11am – 7pm and closed on Sundays and Public Holidays
- 3) An immediate full refund in cash will be made at the Box Office counter upon submission of a completed Refund Application Form with concert ticket(s). The ticket holders must sign to acknowledge receipt of the refund.
- 4) Any Cash Refund requests received after **8 February 2017** will not be processed.

For further enquiry, please call our HK Ticketing Purchase Hotline +852 31 288 288 during office hours (from 10am to 8pm daily) or send email to online@hkticketing.com.