



Terms and Conditions for “2017 BTS LIVE TRILOGY EPISODE III THE WINGS TOUR in Hong Kong” (“Concert”):

1. Unless otherwise specified, priority booking (“Offer”) for the Concert applies to the principal and supplementary cardholders (“Eligible Cardholders”) of Citi Credit Cards (“Eligible Cards”) issued by Citibank (Hong Kong) Limited (“Citibank”), except holders of Citi Rewards UnionPay Card, Citi Cash Back American Express® Card and members of Diners Club Cards issued by Diners Club International (HK) Limited.
2. Cardholders are required to settle payments in full with Eligible Cards in order to enjoy the Offer.
3. The priority booking period for Citi Clear Cardholders is on March 29-31, 2017, while the priority booking period for all other Eligible Cardholders is on March 30-31, 2017 (“Priority Booking Period”). During the Priority Booking Period, Eligible Cardholders can make priority bookings through either one of the following channels: a) Priority Booking Hotline at (852) 31 288 288 (10am – 8pm daily) or b) Hong Kong Ticketing website www.hkticketing.com (March 29, 10am -11:59pm and March 30, 10am to March 31, 2017, 11:59pm).
4. A customer service fee of HK\$25 will be charged for each ticket purchased.
5. Tickets are available while stocks last. Each Eligible Cardholder can purchase a maximum of 6 tickets in each transaction.
6. Tickets can be collected by either a) pick-up in person or b) via courier services. Eligible Cardholders who pick up the tickets in person at Hong Kong Ticketing’s retail outlets, including the venue box offices, D · PARK, K11 Select and Tom Lee Music Stores, must present the Eligible Card that was used to settle payments. For collection via courier services, please visit www.hkticketing.com for arrangement and fee details. Eligible Cardholders should ensure that the delivery address/information is correct. Citibank, the Show organizer and Hong Kong Ticketing are not responsible for undelivered tickets due to wrong or incomplete delivery address/information. There will be no replacement for any loss of the Standing tickets.
7. No refund, cancellation or amendment will be allowed once the tickets are sold.
8. Aged 12 or above and Height Limit: 140cm or above for standing zone. Aged 3 below is restricted to enter the venue. Regardless of age, each ticket admits one person only. A valid ticket must be provided for admission.
9. Citibank is not the supplier or service provider of the products/services/auxiliary services provided and shall not be responsible for any liabilities in relation thereto. The Show organizers are solely responsible for all obligations and liabilities in relation to such products/services/auxiliary services.
10. Citibank, the Show organizers and Hong Kong Ticketing reserve the right to amend these terms and conditions without prior notice. All matters or disputes will be subject to the final decision of Citibank, the Show organizers and Hong Kong Ticketing.
11. In the event of any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.