

Show Rescheduled for Ben Sir 開 Show

We regret to announce that the event “**Ben Sir 開 Show**” to be held on 25 June 2017 (Sunday) at Kowloonbay International Trade & Exhibition Centre, 6/F Rotunda 3 are rescheduled to 23 June 2017 (Friday). All Patrons who purchased tickets for the captioned event, please refer to the following details for ticket arrangement.

Ticket holders of "original schedule 25 June 2017 (Sunday) at 8:15pm" are welcome to attend the show on 23 June 2017 (Friday) at 8:15pm by just presenting their "original" tickets.

For ticket holders who do not want to attend the re-scheduled show can apply a full refund subject to the following refund procedure.

Tickets Purchased by Cash, please refer to below (a) to (d)

If ticket holders would like to request refund,

- (a) Please bring along the tickets to the HK Ticketing Box Office at the Hong Kong Convention and Exhibition Centre during business hours from **22 May 2017 to 2 June 2017** to process a refund.
- (b) Business Hours: Monday - Saturday, 11am - 7pm and closed on Sundays and Public Holidays
- (c) An immediate full refund in cash will be made at the Box Office counter upon submission of a completed Refund Application Form and event ticket(s). The ticket holders must sign to acknowledge receipt of the refund.
- (d) Any Cash Refund requests received after **2 June 2017** will not be processed.

Tickets Purchased by Credit Card, please refer to below (e) to (h)

- (e) Please bring along the tickets to the HK Ticketing Box Office at the Hong Kong Convention and Exhibition Centre during business hours from **22 May 2017 to 2 June 2017** to process a refund.
- (f) Business Hours: Monday - Saturday, 11am - 7pm and closed on Sundays and Public Holidays
- (g) A full refund will be automatically re-deposited to the same Credit Card account used for ticket purchase within 30 days upon submission of a completed Refund Application Form and event ticket(s).
- (h) Any Credit Card Refund request received after **2 June 2017** will not be processed.

Overseas Client who Purchased Tickets by Credit Card, please courier the tickets to below address to process a refund:

Hong Kong Ticketing
1 Expo Drive, Wanchai,
Hong Kong, China

Business Hours: Monday – Friday, 9am – 6pm and closed on Saturdays, Sundays and Public Holidays

Remarks:

- Tickets must be arrived on or before **2 June 2017**. Any Credit Card Refund request received after **2 June 2017** will not be processed.
- Please keep your tickets in good conditions. Refund request will not be accepted if tickets are lost, damaged, defaced or purchased from any party other than Hong Kong Ticketing and the authorised agents.
- Hong Kong Ticketing will not be responsible for any loss due to any delivery issue.

For further enquiry, please call our HK Ticketing Purchase Hotline +852 31 288 288 during office hours (from 10am to 8pm daily) or send email to online@hkticketing.com.