

“CATS” AMERICAN EXPRESS PRIORITY BOOKING TERMS & CONDITIONS

1. The priority booking applies to Cardmembers using the following American Express® Cards issued in Hong Kong:
 - Centurion® Card
 - The Platinum Card®
 - American Express Charter Gold Card
 - American Express Gold Card
 - American Express Charter Card
 - American Express Card
 - American Express Platinum Credit Card
 - Blue CashSM Credit Card from American Express
 - American Express® I.T Cashback Card
 - American Express Gold Credit Card
 - American Express Credit Card
 - American Express Cathay Pacific Elite Credit Card
 - American Express Cathay Pacific Credit Card
 - American Express Peninsula Platinum Card
 - American Express Peninsula Gold Card
 - American Express Cheung Kong Card
 - CPA Australia American Express Platinum Credit Card
 - CPA Australia American Express Gold Credit Card
 - Chartered Secretaries American Express Platinum Credit Card
 - Chartered Secretaries American Express Gold Credit Card
 - Hong Kong Dental Association American Express Platinum Credit Card
 - Hong Kong Dental Association American Express Gold Business Card
 - The Hong Kong Institute of Surveyors American Express Platinum Credit Card
 - The Hong Kong Institute of Surveyors American Express Gold Credit Card
 - Hong Kong Securities and Investment Institute American Express Platinum Credit Card
 - Hong Kong Securities and Investment Institute American Express Gold Credit Card
 - The Law Society of Hong Kong American Express Platinum Credit Card (Collectively the "Cardmembers")
2. The priority booking does not apply to:
 - All American Express Cards issued outside of Hong Kong
 - American Express Corporate Card
 - American Express US Dollar Card
 - Credit cards bearing the American Express name, brand or logo issued by AEON Credit Service (Asia) Co Ltd, Citibank (Hong Kong) Limited, DBS Bank (Hong Kong) Limited or Standard Chartered Bank (Hong Kong) Limited in Hong Kong.
3. Priority booking for Cardmembers holding Centurion Card and The Platinum Card will be from September 11, 2017, 10:00am to September 24, 2017 at 11:59pm. Priority booking for Cardmembers holding other eligible cards or credit cards set out in Clause 1 of these Terms and Conditions will be from September 18, 2017, 10:00am to September 24 at 11:59pm. Priority booking ends at 11:59pm on September 24, 2017 or when all available tickets for priority booking are sold out that whichever comes first.
4. Priority booking is to be made with HK Ticketing on ticket purchase hotline no. (852) 31 288 288, its operating hour is from 10:00am to 8:00pm, or website at www.hkticketing.com.
5. 10% savings only apply to Centurion Broadway Package, Family Package, VIP, A & B Reserve Standard tickets; with the exception of Full-Time Student aged 25 or below tickets during priority booking period. Centurion Broadway Package is only opened to Cardmembers holding Centurion Card to purchase.
6. Reservation of tickets is on a first-come-first-served basis and available while stock lasts.
7. A maximum of 10 tickets are allowed to purchase per transaction.
8. To enjoy the priority booking, payment must be made with the American Express Cards set out in Clause 1 of this Terms and Conditions.
9. All relevant charges, including the total amount for the tickets purchased, customer service fee at HK\$25 per ticket and delivery fee (if applicable) (the "Fees"), will be charged to the Cardmember's Card account instantly after tickets have been ordered. Only Cardmembers whose credit card accounts are valid and in good standing during the priority booking period and at the time the Fees are debited will be eligible to use the priority booking service. Otherwise, bookings will be cancelled and HK Ticketing will give appropriate notice. Tickets can be collected by either a) pick-up in person or b) via courier services. Cardmembers who pick up the tickets in person must present the American Express Card used to purchase tickets at HK Ticketing's retail outlets (venue box office, D•PARK, K11 Select and Tom Lee outlets). The fee for delivering tickets to Hong Kong is HK\$25 per transaction if the tickets are collected via courier services. The fee for delivering tickets to Macau is HK\$30 per transaction. The fee for delivering tickets to China is HK\$200 per transaction. The fee for delivering tickets to overseas districts is HK\$250 per transaction. Each delivery is limited to 10 tickets per transaction. Cardmembers should contact HK Ticketing by calling (852) 31 288 288 (10:00am – 8:00pm) at least 14 working days prior to the show if the tickets are not received, otherwise HK Ticketing will not be responsible for non-receipt of tickets. All relevant charges are not refundable.
10. All tickets booked or issued cannot be cancelled, refunded or exchanged.
11. Each ticket admits one only. Children under 3 years of age will not be admitted.
12. Seats will be arranged by HK Ticketing according to Cardmembers' booking date and time on a first-come, first-served basis during priority booking.
13. Ticket purchase and delivery is subject to the terms and conditions of HK Ticketing.
14. In the case of any changes or cancellation of the show, Lunchbox Theatrical Productions ("Lunchbox") reserves the right of final decision to refund or reschedule the performance.
15. Lunchbox is solely responsible for all products, services, consultations and advice offered to Cardmembers. American Express International, Inc. ("American Express") is not the provider of any of these products and/or services herein and makes no representation or warranty as to the quality and availability in relation to the same.
16. American Express, Lunchbox and HK Ticketing will not be responsible for damaged, lost or stolen tickets purchased through the priority booking service and will not re-issue tickets.
17. American Express and Lunchbox reserve the right to change the terms and conditions at any time without prior notice.
18. In case of any dispute, American Express and Lunchbox reserve the right of final decision.
19. If the English version of these Terms and Conditions does not conform to the Chinese version, the English version shall prevail.