

**Show Cancellation & Refund Procedures for**  
**LUKAS GRAHAM 2017 TOUR in HONG KONG**  
**(Ticket Refund starting from 17 July 2017)**

On behalf of Lukas Graham, DREAM MAKER ENTERTAINMENT LIMITED regretfully announces that <**LUKAS GRAHAM 2017 TOUR in HONG KONG**> concert scheduled on 26 July (WED) at KITEC Star Hall has been cancelled due to unforeseen circumstances. Event organizer apologizes for any inconvenience caused and looking forward to have Lukas Graham visiting Hong Kong in the near future. Thank you for your kind understanding.

Full refunds will be available from HK Ticketing. For refund details, please see below:

**Tickets Purchased by Credit Card**

Full refund will be automatically deposited to the same Credit Card account used for ticket purchase within 30 working days.

**Tickets Purchased by Cash**

- 1) Please bring along the concert tickets to the HK Ticketing Box Office at the Hong Kong Convention and Exhibition Centre during business hours from **17 July 2017 to 16 August 2017** to process a refund.
- 2) Business Hours: Monday – Saturday, 11am – 7pm and closed on Sundays and Public Holidays
- 3) An immediate full refund in cash will be made at the Box Office counter upon submission of a completed Refund Application Form with concert ticket(s). The ticket holders must sign to acknowledge receipt of the refund.
- 4) Any Cash Refund requests received after **16 August 2017** will not be processed.

**Remarks:** Please note that mega exhibitions will be held at the Hong Kong Convention and Exhibition Centre during the above period, crowd management measures will be implemented which may cause longer queuing time at the Hong Kong Ticketing box office for ticket redemption and refund. Please allow plenty of time if you plan to visit the Hong Kong Ticketing box office at the Hong Kong Convention and Exhibition Centre during the following dates.

19-25 July 2017:	HKTDC Hong Kong Book Fair
28 July – 1 August 2017:	2017 – 19th Ani-Com & Games Hong Kong
4-5 August 2017:	The 25th International Baby/Children Products Expo and 29th Hong Kong Baby Crawling Contest

For further enquiry, please contact Kowloonbay International Trade & Exhibition Centre at 2620 3883 or HK Ticketing Purchase Hotline +852 31 288 288 during office hours.